RALEIGH ORTHOPAEDIC

Pioneering Orthopaedics Since 1919
• Hand & Wrist • Shoulder & Elbow • Spine • Hip & Knee • Foot & Ankle •
• Sports Medicine • General Orthopaedics • Total Joint Replacement •

Billing/Insurance Information

Insurance Coverage/Billing Questions:

To find out whether or not Raleigh Orthopaedic Clinic accepts your insurance or if you are in-network, please call your insurance company directly or Raleigh Orthopaedic Clinic. Dr. McNabb performs surgery at Rex Hospital and the Raleigh Orthopaedic Surgical Center, so you will want to make sure that the hospital or surgical center is covered under your insurance plan depending on where your surgery will take place.

If you have a procedure scheduled we will pre-authorize with insurance 30 days ahead of time, and will call you if there are concerns. This is not a guarantee of benefits. If you have changes to your coverage or type of insurance after your procedure has been scheduled, please let us know at your earliest convenience. If we do not give the insurance company enough time to pre-authorize your surgery you will need to re-schedule your surgery.

While your insurance may cover some or most of your procedure, you may be asked to pay your co-pay, deductible or co-insurance at the time of your appointment.

If you need to set up a payment plan please contact Raleigh Orthopaedic and Raleigh Orthopaedic Surgical Center Billing at 919-863-6920. The hospital and clinic will bill you separately so you will need to contact both. Rex Billing can be reached at 919-784-7600.

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Bills will be sent to you by mail. Please be aware that bills can take about three months to come through, if you have a change of address or phone number – please contact Raleigh Orthopaedic Clinic and the hospital to update your contact information.